

## **Potential Measures for Cities**

### **General:**

1. Rating of the overall quality services provided by your city  
(Community survey: *excellent, good, fair, poor*)
2. When you consider the property taxes you pay and the quality of city services you receive, would you rate the general value of city services as excellent, good, fair, or poor?  
(Community survey)

### **Police Services:**

3. Citizens' rating of safety in their community  
(Community survey: *very safe, somewhat safe, neither safe nor unsafe, somewhat unsafe, very unsafe*)

#### **and/or #4**

4. Part I and II crime rates  
(As reported to MN BCA. Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, and arson. Part II crimes include other assaults, forgery/counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, D.U.I, liquor laws, disorderly conduct, and other offenses.)

### **Output:**

5. Police Response Time  
*Time it takes on top priority calls from dispatch to the first officer on scene.*

### **Fire Services:**

6. Citizens' rating of the quality of fire protection services  
(Community survey: *excellent, good, fair, poor*)

#### **and/or #7**

7. Insurance industry rating of Fire services  
(The Insurance Service Office (ISO) issues ratings to Fire Departments throughout the country for the effectiveness of their fire protection services and equipment to protect their community. The ISO rating is a numerical grading system and is one of the primary elements used by the insurance industry to develop premium rates for residential and commercial businesses. ISO analyzes data using a Fire Suppression Rating Schedule (FSRS) and then assigns a Public Protection Classification from 1 to 10. Class 1 generally represents superior property fire protection and Class 10 indicates that the area's fire suppression program does not meet ISO's minimum criteria.)

**Output:**

8. Fire Response Time  
*(Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire).*

**and/or #9**

9. Emergency Medical Services (EMS) Response Time  
*(Time it takes from dispatch to arrival of EMS)*

**Streets:**

10. Citizens' rating of the road condition in their city:  
*(Community survey: good condition, mostly good condition, many bad spots)*

**and/or #11**

11. Average Pavement Condition Index (PCI) rating of city streets  
*(PCI is a pavement management system that rates the condition of a street. PCI ratings range from 0 for the worst pavement to 100 for a street in perfect condition.)*

12. Citizens' rating the quality of snowplowing on city streets  
*(Community survey: excellent, good, fair, poor)*

**Water:**

13. Citizens' rating of the dependability and quality of city water supply  
*(Community survey: excellent, good, fair, poor)*

**Output:**

14. Operating cost per 1,000,000 gallons of water pumped/produced  
*(Actual operating expense for water utility / (total gallons pumped/1,000,000))*

**Sewer:**

15. Citizens' rating of the dependability and quality of city sanitary sewer service  
*(Community survey: excellent, good, fair, poor)*

**Output:**

16. Number of sewer blockages per 10,000 people  
*(Number of sewer blockages reported by sewer utility / (population/10,000))*

**Recreation:**

17. Citizens' rating of the quality of city recreational programs  
(Community survey: *excellent, good, fair, poor*)
18. Citizens' rating of the quality of city recreational facilities (parks, trails, park buildings)  
(Community survey: *excellent, good, fair, poor*)

**Inspection Services / Code Enforcement**

19. Citizens' rating of the overall appearance and cleanliness of the city  
(Community survey: *excellent, good, fair, poor*)
20. Citizens' rating of the quality of city inspection services (building, code enforcement, health, or other)  
(Community survey: *excellent, good, fair, poor*)